
TERMS & CONDITIONS

GENERAL	Designer Series Lighting fixtures are sold through AUTHORIZED DEALERS and DISTRIBUTORS. All orders are subject to acceptance by Luxo's office in Elmsford, N.Y. All orders for special or custom-made equipment are not subject to cancellation. Orders cannot be cancelled without our written consent and then only upon terms which will indemnify Luxo against all loss. All prices are in effect at the time of shipment unless otherwise stipulated in writing by documentation issued by Luxo's office in Elmsford, N.Y. Luxo's products undergo continuous improvement, therefore, Luxo reserves the right to discontinue or change at any time the specification, design or price list for its products without incurring obligations. NO LAMPS INCLUDED.
PAYMENT TERMS	1% 10 Days, Net 30 Days
CLAIMS	All claims must be forwarded to Luxo within (10) days from receipt of shipment. No deduction will be allowed from remittance unless authorized by Luxo.
DEALER/DISTRIBUTOR RULES	\$1,000 minimum opening order and \$2,000 for calendar year
SHIPMENTS	All shipments are F.O.B., Elmsford, N.Y. Full Freight Allowance is given with shipments in excess of \$2,000 in the continuous U.S.A.
RETURNS	At no time will Luxo accept returned products without a Return Authorization Number. The Luxo Customer Service Representative will issue an R/A number after all the obligations are met. Authorized Returns not attributed to Luxo are subject to a restocking charge of up to 50%. Returned Goods must be received Freight Prepaid in original cartons with R/A number clearly marked on the outside of the packaging.
PAINT SETUP	Alternative Luxo colors, as described in the Luxo product catalog, may incur a setup fee. Custom colors, call for quote.
ORDER INTERPRETATION	Unless specifically noted on your acknowledgement or our quotation, Luxo will accept and process all orders as quoted. Under no circumstances will Luxo be responsible for adherence to plans and specifications, unless they accompany the order and are accepted as such by Luxo. "Immediate Release" orders will be invoiced at prices in effect at date of shipment or prices quoted by Luxo. "Hold for Release" and deferred orders will be subject to negotiation at the time of release unless otherwise quoted by Luxo.
LIMITED WARRANTY	<p>Luxo fixtures are designed and manufactured to be free from defect of workmanship and materials when used as intended. Luxo's obligation under this warranty shall be limited to replacement or repair of any units, within THREE YEARS OF DATE OF INVOICE, and Luxo shall not be liable for any other damages, whether direct or consequential.</p> <p>This warranty covers all mechanical components manufactured by Luxo. Auxiliary equipment provided by other manufacturers is guaranteed according to the guarantees furnished to Luxo by the manufacturer thereof. All defective or auxiliary equipment must be returned, freight prepaid. Replacements will be shipped to you F.O.B. our factory.</p>
CUSTOM/ LARGE ORDERS	All orders requiring custom finishes and/or custom modifications require a 50% non-refundable deposit.

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