

TERMS AND CONDITIONS

ORDER ACKNOWLEDGEMENT: Only orders for custom products are acknowledged.

CANCELLATIONS: Once a stock order has been staged for shipment or a custom order has been scheduled for production, the order cannot be cancelled or changed.

MINIMUM ORDER REQUIREMENTS: Stock orders: \$75.00 net. *Stock orders for less than \$75.00 are subject to a \$20.00 handling charge.* Custom orders: Contact Sales Department.

TERMS: The following terms are offered depending on credit status:
Net 30 days (2% discount given on invoices paid within 10 days - freight excluded.)
Check in Advance
COD
A late fee of 1-1/2% of the unpaid balance open over 30 days will be charged each month.

SHIPMENTS: All shipments are FOB our warehouse and will be shipped at the lowest rate unless instructed otherwise. Common carrier shipments are sent **freight collect or third party bill**. L&E dealers and/or their customers are responsible for inspecting all packages for damage or loss. All claims for damage or lost shipments are the responsibility of the customer with the carrier.

Important! All claims for shortages must be made within 10 days of receipt of shipment. Claims for shortages made after 10 days are not the responsibility of L&E and will not be considered for credit. A \$50.00 re-handling charge applies to all orders returned to L&E. Additional freight charges will be added to orders reshipped at the customer's request.

RETURN GOODS: If an order is shipped incorrectly, please contact our Customer Service Department to obtain a return shipment authorization number. Returns of products for reasons other than an L&E error are subject to a 25% restocking charge. Custom items will not be accepted for return. Credit will not be issued for returned items that are damaged. Approved returns **must** be clearly marked with a **return authorization number** provided by our Customer Service Department. Unauthorized returns will be refused and returned to the sender. No returns will be accepted after 30 days from date of issuance of the return authorization.

CHANGES AND DISCONTINUED ITEMS: L&E reserves the right to change prices, specifications, and discontinue items without prior notice.

PRICE QUOTATIONS: Written price quotations are valid for 60 days from the date of the quote unless otherwise indicated. All fixtures are priced without lamps except where noted.

DELIVERY DATES: We will make every effort to meet our shipping commitments. However, L&E will not be responsible for losses resulting from shipping delays.

DEMOS: L&E provides customers in good standing with products for demonstration purposes. L&E will pay UPS ground freight charges to any point in the continental United States. Return arrangements and freight charges are the responsibility of the customer. Any demonstration equipment damaged or lost is the complete responsibility of the customer. Lamps are not included with demonstration fixtures.

WARRANTY: Equipment manufactured by Lighting & Electronics, Inc. is guaranteed to be free of defective material and workmanship for a period of one year from date of shipment. During this period, equipment returned to our factory will be repaired or replaced (at our option) at no charge except freight, unless damaged by abusive use. Equipment not of our manufacture is warranted only to the extent warranted to us by the manufacturer, and then only to the extent we are able to enforce such warranty.

