



Subject: Terms & Conditions

**ADDRESSES**

<b>REMIT:</b> Healthcare Lighting Inc. PO Box 687 Erie, PA 16512	<b>PHYSICAL:</b> Healthcare Lighting Inc. 3160 W. 22 <sup>nd</sup> Street Erie, PA 16506
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**MINIMUM ORDERS**

The Minimum order is \$50.00.

**SHIPMENT LEAD TIME**

Standard lead times are 3-6 weeks. However, due to custom designs or material shortages, lead times may vary.

**PAYMENT TERMS**

Terms of Net 30 day remittance from invoice date are offered to those with established credit with HCL. Those with limited or no credit will be required to prepay orders or pay for orders C.O.D.

**ORDER ACCEPTANCE**

No order will be considered binding without written notification from buyer. Order acceptance is contingent upon credit approval. All shipments are FOB Erie, PA.

**ORDER CANCELLATION**

Cancellation may incur a cancellation or restocking fee to reimburse the factory of any loss of expenses.

**FREIGHT TERMS**

All orders \$5,000 and above will be shipped prepaid & allowed, when shipped within the continental United States. HCL covers one (1) shipment on an Allowed order. All subsequent or split shipments thereafter will be added to their respective invoices. Freight services are at the desecration of the Factory. Special freight requirements are acceptable with the buyer responsible for any additional costs. FOB is Erie, PA.

**PRODUCT RETURNS**

All products are manufactured to specifications of their respective orders. There is no standard restocking charge and no returns will be accepted without written factory approval in the form of an RGA. Each request is considered on a case-by-case basis.

**DAMAGE CLAIMS**

It is the consignee's responsibility to examine goods and file all claims for visible or concealed damages. It is also the responsibility of the consignee to make such damage claims in the time frame set by the carrier.

**BACK CHARGES**

No back charges will be accepted without written factory approval.

**PRICE CHANGES**

All prices are subject to change without notice. Custom priced projects are valid for the time frame established on the adjusted project quotation.

**UNAVOIDABLE DELAYS**

The Factory shall not be liable for any damages or penalties stemming from but not limited to, any and all acts of God or Man.

**WARRANTY**

Healthcare Lighting warrants its products to be free from defects in materials and workmanship for the period established on the product brochure. The warranty is limited to rectifying such defects and/or product replacement. Products shall be repaired or replaced after HCL determines that the problem stems from workmanship or material, and not freight damage, misuse, improper installation or product alteration. NO IMPLIED OR STATUTORY WARRANTIES SHALL APPLY.