

## Terms & Conditions

**General Conditions:** No changes to these terms and conditions shall be accepted unless agreed to in writing by an officer of Camman Industries. Camman reserves the right to change specifications at any time without notice and without liability with respect to previous sales.

**Pricing:** Prices are subject to change without notification. Any quoted price will expire within ninety (90) days from the date of the quotation unless specified otherwise. Lamps are not included in pricing unless noted as a separate line item on the quotation. Prices do not include freight or taxes of any kind.

**Terms:** Standard terms are 1%/10 net 30 days for approved credit. A late payment charge of 1 ½% may be charged to accounts that are over thirty (30) days.

**Damages:** All claims for damage or loss in transit must be made by purchaser directly to the freight carrier. Please carefully inspect all cartons for visible damage prior to accepting delivery. If concealed damage is discovered, contact the freight carrier immediately to file a claim. Disputes with carriers regarding damaged goods do not allow the purchaser to delay payment in full of Camman's invoice.

**Claims:** All claims for shortages in material or rejection of goods due to defects must be made in writing within ten (10) days of delivery. Failure to notify Camman Industries in writing within ten (10) days will constitute acceptance of the material and a waiver of any shortages or errors.

**Freight Terms:** All freight charges are the purchaser's responsibility unless agreed to by Camman in writing. Freight costs will be prepaid and added to the purchaser's invoice or shipments will be sent C.O.D. Requests for expedited freight services must be made by the purchaser in writing and associated costs will be the purchaser's responsibility. Camman may deliver partial shipments unless specified otherwise in writing by the purchaser. Shipments are F.O.B. Derry, Pennsylvania.

**Shipping Dates:** Lead times and shipping dates are estimated to the best of our ability and are sometimes out of our control. Therefore, shipping dates will not be guaranteed and Camman will not be held responsible for any penalties or labor charges due to a delayed shipment.

**Minimum Orders:** Camman requires no minimum order for fixtures. However, a \$25.00 minimum fee will apply for replacement parts. Requests for air freight will require an account number or charges must be billed directly to purchaser.

**Cancellation:** All cancelled orders are subject to a minimum cancellation fee of 30%. Any costs incurred for an order in production, such as labor, material ordered or submittals will be charged in addition to the 30% minimum fee. Cancelled "Hold for release" orders are subject to charges for administrative, engineering and submittal costs.

**Returns/Restocking:** No returns will be accepted without written authorization from Camman Industries. Returns will be assessed a 50% restocking fee and purchaser must pay all freight charges. If a return is approved, the invoice must be paid in full before an RGA will be issued. When the goods are returned, in acceptable condition, credit will be issued. Custom fixtures are not returnable. No returns whatsoever will be authorized after sixty (60) days.

**Customs:** All custom or modified products require a 50% non-refundable deposit before order will be placed into production. Any lead time will begin after receipt of the deposit.

**Warranty:** Camman warrants its products against defects in material and workmanship for a period of two (2) years from date of purchase. Defective material must be returned to the factory for inspection/repairs. No labor charges for repairs in the field will be honored by Camman unless agreed to in writing by an officer. Camman does not warrant against normal wear and tear or damages caused by improper installation, handling or lamping. Component parts carry the warranty of its manufacturer, not Camman.

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